



# #Better in Bassetlaw

## Bulletin



Issue 9

December 2019

### Special points of interest:

- Bassetlaw Flood Relief Appeal;
- Healthwatch engage on the Long Term Plan
- Inclusive Employment
- Primary Care Networks
- Be cancer safe

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### Bassetlaw Flood Relief

In November, parts of Bassetlaw experienced devastating flooding to homes, businesses and services. The community of Bassetlaw, including many Integrated Care Partnership organisations, united to support those in need in the immediate aftermath, and many local services are now temporarily co-located with other willing partners so that services can continue with minimal disruption. Many households required temporary accommodation as they escaped their flooded homes. Emergency and community services braved the flood waters to get to people in need of urgent support.



Worksop Flooding, November 2019

However, the recovery for many organisations, families and businesses will take months and years to complete, and locally available public sector resources are unlikely to fully meet the costs of this.

As such, a local flood relief appeal has been established to raise much needed funds for cleaning and renovation. Furthermore, a

fundraising concert took place on 11<sup>th</sup> December at North Notts Arena, with local acts providing an evening's entertainment, including a raffle, to generate further contributions to the recovery effort.

To contribute to the Bassetlaw flood relief appeal, visit <https://bit.ly/35hMNsf>

### HSJ Partnership Award Finalists

Bassetlaw Integrated Care Partnership (ICP) is a finalist in the Health Service Journal (HSJ) Partnership Awards, for best not for profit working with the NHS.

Community and Voluntary Service (BCVS), to successfully implement improvements in health and wellbeing services and deliver improved outcomes for local people.

The final decision on these prestigious awards will be announced on 27th February 2020. For more information visit [www.betterinbassetlaw.co.uk](http://www.betterinbassetlaw.co.uk)

Being a finalist recognises the collaborative efforts and dedication of Bassetlaw partners with the voluntary sector over the last 12 months, led by Bassetlaw



## 'Rapid Improvement' Approach in the Emergency Department



The ED team map their processes with partners, as part of their 'be curious to explore' approach

Doncaster and Bassetlaw Teaching Hospitals (DBTH) have introduced a 'rapid improvement' approach to strengthening the quality of services. The team in the Emergency

Department (ED) at Bassetlaw Hospital have used this approach and have engaged with all levels of staff in the department to gather their thoughts on a proposed new model for flow. This has included working with partners from outside of the Trust, such as the District Council, voluntary sector, and community health colleagues.

The aims are to reduce length of stay in the department and the time to triage patients, improve

patient and staff experience and improve the efficiency of investigations and processes, with the motto of 'be curious to explore'. The ED team have identified a number of opportunities for improvement, including linking to community sources of support such as via the '[Bassetlaw Health](#)' website hosted by BCVS, homelessness and drug support services, as well as identifying patients who are fit to sit, and using a navigation nurse approach.

## Healthwatch share the community's view on the NHS Long Term Plan

Healthwatch Nottingham and Nottinghamshire, along with Healthwatch partners in South Yorkshire have been named winners of the Outstanding Achievement Award at the 2019 Healthwatch Network Awards.

Throughout the early summer Healthwatch have been speaking to people in Bassetlaw to gain their views on the NHS Long Term Plan.

Findings from Healthwatch include:

- People appreciated staff and services.
- Mental health was very important. In particular improving waiting times, access and crisis services.
- People supported the Long Term Plan's commitment to prevention.
- There is an understanding among the public of the financial pressures facing the NHS and care system.

These views have helped shape the South Yorkshire and Bassetlaw Integrated Care System's Draft Five Year Plan which has been submitted to NHS England.

For more information, visit the Healthwatch Nottingham and Nottinghamshire website [hwnn.co.uk](http://hwnn.co.uk) or call 0115 956 5313

## Bassetlaw aims to 'be cancer safe'



Be Cancer Safe is a social movement coordinated by South Yorkshire, Bassetlaw and North Derbyshire Cancer Alliance and delivered in partnership with voluntary sector health organisations, including Aurora Wellbeing Centre in Bassetlaw. It aims to raise awareness of the signs and symptoms of cancer and the opportunities for screening to increase the number of people diagnosed earlier.

People in our region are less likely to attend for screening, more likely to be diagnosed with cancer at a late stage and are more likely to die from cancer. Through Be Cancer Safe we aim to make sure everyone is aware of the signs and symptoms of cancer and the benefits of attending screening.

Local people can get involved as Cancer Ambassadors and Cancer Champions who will be

supported to raise awareness with their family, friends, neighbours and work colleagues. They will assist in giving information which is beneficial to others, motivate people to be more aware and alert to cancer symptoms and seek early medical assistance.

For more information or to request promotional material please email [sheffieldccg.sybnd.canceralliance@nhs.net](mailto:sheffieldccg.sybnd.canceralliance@nhs.net).

## Primary Care Networks

With BCVS (Bassetlaw Community and Voluntary Service) as the employer, Bassetlaw's three primary care networks (PCNs) have recruited new **social prescribing link workers**. They help by supporting people to unpick complex issues affecting their wellbeing. They enable people to have more control over their lives, develop skills and give their time to others, through involvement in community groups. They will commence in post in January.

All practices are anticipating **winter pressures** – Bassetlaw Action Centre advise the PCNs that winter radiators for the elderly and vulnerable are available. Please call 01777 709650.

Extra pressure has also been placed on PCN partners by the **flooding**, and Poplars Church are collecting supplies for people who are displaced – contact [admin@poplarschurch.co.uk](mailto:admin@poplarschurch.co.uk).

Practices in the PCNs are working together so patients in Bassetlaw will have access to some **extra GP and Nurse appointments**, during the evenings (6.30pm – 8pm) and at weekends. These can be accessed via contacting the practice. All numbers are available at <http://www.bassetlawccg.nhs.uk/local-services/categories/13>



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## Stay Well—be flu ready

Flu is an unpredictable virus that can be unpleasant, and it can cause severe illness and even death among vulnerable groups, including older people, pregnant women and people with an underlying health condition. The illness takes people out of work and family life, and exacerbates winter pressures for health and care services

The injected flu vaccine is offered free of charge on the NHS to people who are at risk including the following who:

- are 65 years old or over
- are pregnant
- have certain medical conditions
- are living in a long-stay residential care home or another long-stay care facility

receive a carer's allowance, or you're the main carer for an elderly or disabled person whose welfare may be at risk if you fall ill.

All partners can support by promoting the benefits of flu vaccinations to staff and service users, and using the NHS 'Stay Well' campaign, by visiting: <https://www.nhs.uk/staywell/>

*"Having a job is one of the best things for your health"*

## 'Workshop Works' Inclusive Employment Event

Workshop Town Commission seeks to make Workshop a town that people want to go to, and 'Workshop Works' is one of its objectives which has inspired a new way of working together to strengthen local growth and wellbeing. 18<sup>th</sup> October saw the DWP (Department of Work and Pensions), Bassetlaw District Council, the NHS and the 'D2N2' Local

Enterprise Partnership, with sponsorship from local employer Cerealto Siro, host over 60 delegates from Workshop employers for an inclusive employment session. Having a job is one of the best things for health, and local businesses such as Premier Foods, Wilkinson's and Laing O'Rourke were to learn more about how they can attract talent, and retain

staff, who could face barriers to work, such as those with long term conditions, special educational needs, or ex-offenders. The successful event will be followed by further events for all Bassetlaw employers in March 2020. For more information visit: <https://bit.ly/2O8t4FP>.



**Michael Harfleet, Cerealto Chairman, welcomes delegates**

### Did you know?

The 'betterinbassetlaw.co.uk' website has had almost 6,000 views from 1,700 unique users so far.....

**Most popular ICP social media posts in October and November 2019:**



'What next' event



Childhood obesity call to action



Inclusive employment



Health citizenship meeting cancer presentation from Aurora

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## Integrated Care Partnership Board Meeting, 12th December—Highlights

The Board received an update on communications and engagement, including a new strategy. The 'Better in Bassetlaw' website and social media has been successful in building the reach of the ICP, and its recognition across Bassetlaw. Priorities for the coming year include developing an ongoing dialogue with the public about wellbeing, and closer links with ICP work streams. The Board welcomed the positive work on loneliness, led by the Involvement and Experience team at Nottinghamshire Healthcare, and opportunities to develop this further were identified, working with public health and social care.



Work on loneliness will be linked into plans for collaboration around National Volunteering Week in 2020. As 'giving back' is one of the five ways to wellbeing, this is an opportunity for ICP partners to share insights and good practice in supporting volunteers.

A report on the inclusive employment event (page 3), was shared and further work will include small and medium enterprises.

An update on the new public health commissioned Integrated Wellbeing Service was received, which will provide lifestyle change support services in Bassetlaw from April 2020.

The Board pass on their thanks to Clumber Park for hosting the meeting, and the tour of the wonderful walled gardens.

## Bassetlaw News

In November, the first Bassetlaw Together frailty workshop took place—staff got to experience life with frailty through use of a 'frailty suit'. Outcomes from the workshop will inform partnership approaches.



From 6th December, a new **homelessness drop-in** takes place each Friday, 10am-2pm, at CGL, Newcastle Avenue—initially in the CGL bus—with clinical input provided.

In December, a new **senior clinical assessment** approach will be piloted in A & E, with the results to inform future plans for the department.

A new provider of medical **patient transport**—ERS—commences in December.

MIND are now providing **suicide prevention** awareness in the community and schools.

**DON'T FORGET!** Call for Care can be used for urgent pre-acute home visits, and discharge to assess appointments within 2 hours—call 01623 781899

## Key dates

16th December 2019, 2pm,  
Workshop Town Hall,  
**Transport** Work stream

19th December, 2pm,  
Workshop Town Hall,  
**Health Citizenship and integration** work stream

10th January 2020, 11am,  
Workshop Town Hall,  
**Comms and Engagement** work stream

17th January 2020, 9am,  
Workshop Town Hall,  
**Childhood Obesity Call to Action**

23rd January 2020, 9.30am,  
**Children & Young People's Network**

13th February, 9am, **ICP Board**

18th March, the Well,  
**PCNs 'What Next' event**

25th March, Bassetlaw  
**Inclusive Employment Event**

### Bassetlaw Integrated Care Partnership: Programme Office



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